



Name :
Roll No. :
Invigilator's Signature :

CS / M.TECH (CSE) / SEM-2 / CST-1203 / 2011

2011

MANAGEMENT FOR ADVANCED TECHNOLOGISTS

Time Allotted : 3 Hours

Full Marks : 70

The figures in the margin indicate full marks.

*Candidates are required to give their answers in their own words
as far as practicable.*

GROUP – A

(Multiple Choice Type Questions)

1. Choose the correct alternatives for any *ten* of the following :

10 × 1 = 10

- i) Management aims at
 - a) rewarding the inefficient employer
 - b) effective utilization of human and material resource
 - c) retrenchment of employees
 - d) customer satisfaction.
- ii) Who is the father of administrative management ?
 - a) Elton Mayo
 - b) Henry Fayol
 - c) F.W. Taylor
 - d) Mary Parker Foilet.

- 30013 (M.TECH)



- ix) The most important advantage of ERP is
- a) flexibility
 - b) business integration
 - c) better analysis
 - d) use of latest technology.
- x) Perfect Machine Tools Ltd. receives annually 4,000 pieces of a bought out component which costs Rs. 3 each. It has been estimated to cost Rs. 60 to place an order and execute the delivery. If the carrying cost is 25% of the inventory held, what would be the optimum size of each order ?
- a) 800
 - b) 600
 - c) 700
 - d) 400.
- xi) Which of the following is a principle of TQM ?
- a) Customer satisfaction
 - b) Continuous improvement
 - c) Both (a) and (b)
 - d) None of these.
- xii) Mean and standard deviations of two distributions of 100 and 150 items are 50, 5 and 40, 6 respectively. What is the standard deviation of all the 250 items taken together ?
- a) 6.69
 - b) 7.46
 - c) 8.32
 - d) 4.96.



xiii) The other name of data processing is

- a) Transaction Processing System
- b) Processing System
- c) Decision Support System
- d) none of these.

xiv) The value of b_{yx} and b_{xy} are 0.7 and 3.2 respectively

- a) the data is inconsistent
- b) the data is consistent
- c) invalid data
- d) none of these.

GROUP – B

(Short Answer Type Questions)

Answer any *three* of the following. $3 \times 5 = 15$

- 2. a) Define Management. 2
b) Discuss briefly five major functions of management. 3
- 3. “MIS – A tool for Management Process.” Discuss.
- 4. Briefly discuss the concept of data warehouse.
- 5. Define human resource planning.
- 6. Describe the different stages of new product development.
- 7. Briefly state and describe Deming’s 14 points for quality management.



GROUP – C

(Long Answer Type Questions)

Answer any *three* of the following. $3 \times 15 = 45$

8. a) Explain with example the system development cycle. 10
- b) What is meant by a prototype model ? 5
9. a) The manager of an oil refinery has to decide upon the optimal mix of two possible blending processes of which inputs and outputs per production run are as follows :

Process	Input		Output	
	Crude A	Crude B	Gasoline X	Gasoline Y
I	5	3	5	8
II	4	5	4	4

The maximum of crude *A* and *B* are 200 units and 150 units respectively. Market requirements show that at least 100 units of Gasoline *X* and 80 units of Gasoline *Y* must be produced. Profits per production run from Process I and Process II are Rs. 4,000 and Rs. 5,000 respectively. Determine the optimum production runs of each process to maximize the profit.

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- b) A manufacturer has three products A , B and C . These products are produced on three machines M_1 , M_2 and M_3 . The processing time required per unit of these products are as under :

Product	Processing time per unit (m/c hours)		
	M_1	M_2	M_3
A	3	2	1
B	2	3	—
C	2	3	—
Spare Capacity per week (hrs)	240	270	60

Product A gives a profit of Rs.10/unit while product B and C generate a profit of Rs. 6/unit. How much quantity of each product should be produced so as to maximize profit ?

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10. A software organization is preparing a project proposal for a specific software development. The following table shows the activities, time and sequences required

Activity	Immediate Predecessor	Time estimates		
		Optimistic	Most likely	Pessimistic
A	—	8	4	10
B	—	2	2	2
C	A, B	2	1	3
D	A	6	4	12
E	C, D	4	3	5
F	E	3	3	3
G	E	4	3	5
H	C, D	6	4	9
I	F, G	8	6	16
J	I, H	1	1	1



- a) Draw a network diagram and find the critical path. 4
- b) Show the calculation of ES, LS, LF and expected time of each activity. 8
- c) What is the expected project computation time and its variance? 3

11. a) Given the bivariate data :

X:	1	5	3	2	1	1	7	3
Y:	6	1	0	0	1	2	1	5

- i) Fit a regression line of y on x and hence predict Y if $x = 10$
- ii) Fit a regression line of x on y and hence predict X if $y = 2.5$. 6
- b) In a partially destroyed laboratory record of an analysis of correlation data the following results only are legible variance of $x = 9$ and regression equations are

$$8x - 10y + 66 = 0$$

$$40x - 18y = 214$$

Find :

- i) the mean value of x and y
- ii) the coefficient of correlation between x and y
- iii) the standard deviation of y . 9
12. "ERP is a complex information technology that often requires the reengineering of many enterprise processes. This presents substantial advantages as well as problems." Elaborate on these advantages and problems. 15

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