



Name :

Roll No. :

Invigilator's Signature :

**CS/MMA/SEM-2/MMA-210/2013
2013**

RESEARCH METHODOLOGY - II

Time Allotted : 3 Hours

Full Marks : 70

The figures in the margin indicate full marks.

*Candidates are required to give their answers in their own words
as far as practicable.*

GROUP - A

(Multiple Choice Type Questions)

1. Choose the correct alternatives for the following :

10 × 1 = 10

- i) Discussing ulterior transactions leading to a pay-off
 - a) Transactional Analysis
 - b) Games Analysis
 - c) Script Analysis
 - d) Structural Analysis.
- ii) A third party giving an award acceptable to both groups
 - a) Arbitration
 - b) Confrontation
 - c) Appeasement
 - d) none of these.



- iii) Multiplication of talents and resources available in a group
- a) Aptitude b) Ethos
- c) Synergy d) None of these.
- iv) Congruence between what one feels, says and does
- a) Reliability b) Validity
- c) Collaboration d) Authenticity.
- v) Data collection cannot be done through
- a) Interview b) Secondary data
- c) Reviewing literature d) Questionnaire.
- vi) Anything else that one can see, hear & feel upon encountering a social group
- a) Artifacts b) Values
- c) Attitude d) None of these.
- vii) A stress prone person who is competitive, impatient and hurried
- a) Eustress b) Strain
- c) Distress d) None of these.
- viii) Which is not the research objective in quantitative study ?
- a) Description b) Exploration
- c) Explanation d) Prediction.



ix) Functions of Production Management

- a) Technical Documentation of work
 - b) Preparation of user manuals for products and applications
 - c) Design and making changes on internal web pages
 - d) All of these.
- x) In their over optimism, members assume that the groups past success will continue
- a) Self-censorship b) Invulnerability
 - c) Morality d) Belief.

GROUP – B

(Short Answer Type Questions)

Answer any *three* of the following. 3 × 5 = 15

- 2. Which kind of approach is used in HR research methods ?
- 3. How we can assess stress ?
- 4. Elaborate the fact-organization's ethos in eight values.
- 5. Give a sample questionnaire of a Focus Group Discussion for HR Research.
- 6. How will you determine the training needs of an industrial organizations ?



GROUP – C

(Long Answer Type Questions)

Answer any *three* of the following. $3 \times 15 = 45$

7. What is Psychometric test ? Elaborate the advantage and disadvantage of psychometric tests. Give the name of most commonly used Psychometric test. $3 + 5 + 7$
8. Give a detail steps in the design of a questionnaire. Prepare a job satisfaction questionnaire for airlines employees. $5 + 10$
9. “Performance Appraisal fails due to personal biases.” Discuss the statement in the light of errors in performance appraisal. Discuss any two modern methods of performance appraisal. $7 + 8$
10. Discuss how attitudes are formed. How should attitude be measured ? $5 + 10$
11. How can an organization raise the motivational level of its employees ? How Individual can motivate onself ? $10 + 5$

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