



Name : .....

Roll No. : .....

Invigilator's Signature : .....

**CS/BSM/SEM-5/BSM-505/2009-10**

**2009**

**SPECTATOR MANAGEMENT**

Time Allotted : 3 Hours

Full Marks : 70

*The figures in the margin indicate full marks.*

*Candidates are required to give their answers in their own words as far as practicable.*

**GROUP – A**

**( Multiple Choice Type Questions )**

1. Choose the correct alternatives of the following :

10 × 1 = 10

- i) In European countries the problem of spectator is associated with
  - a) drunkenness                      b) rowdiness
  - c) terrorism                         d) unfair play.
- ii) In India spectators are often denied of
  - a) tickets                              b) entry
  - c) exit                                 d) basic amenities.
- iii) Which of the following Football Stadium in Kolkata has floodlight facility ?
  - a) East Bengal Ground    b) Mohamedan Sporting
  - c) Yuba Bharati Stadium   d) All of these.



- iv) Pitch invasion is a common problem in
  - a) England
  - b) India
  - c) Both of these
  - d) None of these.
- v) The football stadiums in India are suffering from
  - a) basic infrastructure
  - b) lack of toilets and latrines
  - c) both of these
  - d) none of these.
- vi) New precautions have been taken to control crowd, like
  - a) installation of gaint screens
  - b) using special service force
  - c) both of these
  - d) none of these.
- vii) Which Kolkata Club recently inaugurated their new club tent ?
  - a) East Bengal
  - b) Mohan Bagan
  - c) Mohamedan Sporting
  - d) Chirag United.
- viii) When a crowd turns violent they take the shape of a
  - a) mob b) riot
  - c) both of these
  - d) none of these.
- ix) The 1996 cricket world cup semifinal at the Eden Garden will be remembered for
  - a) exciting finish
  - b) crowd misbehavior
  - c) both of these
  - d) none of these.



- x) The problem of spectator management is different in different countries due to
- a) difference of culture      b) difference of habits
  - c) both of these              d) none of these.

**GROUP – B**

**( Short Answer Type Questions )**

Answer any *three* of the following.       $3 \times 5 = 15$

- 2. Define and describe the types of crowd.
- 3. Define the various types of mob.
- 4. Give your views on improving the facilities in Eden Garden for the spectators.
- 5. Explain in short the tragedy that occurred in Munich Olympics.

**GROUP – C**

**( Long Answer Type Questions )**

Answer any *three* of the following.       $3 \times 15 = 45$

- 6. a) What are the basic infrastructures in a stadium required for audience and spectators ?  
b) How will you arrange for their safe exit and entry ?
- 7. a) What are the factors that are to be taken into account for making a spectator control mechanism ?  
b) What are in your view the reasons behind spectator misbehavior ?

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8.   a)   Explain in-group and out-group rivalry amongst fans.  
      b)   What is football hooliganism ?
9.   a)   What are special service forces ?  
      b)   Explain their function in dispersing spectators.
10. In your Opinion, what steps should be taken to improve the facilities offered to spectators in the East Bengal, Mohan Bagan and Mohamedan Sporting grounds ?                      5 + 5 + 5

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