



Name :

Roll No. :

Invigilator's Signature :

CS/BHM(OLD)/SEP.SUPPLE/SEM-8/HM-809/2012

2012

COMPUTER APPLICATIONS

Time Allotted : 3 Hours

Full Marks : 70

The figures in the margin indicate full marks.

*Candidates are required to give their answers in their own words
as far as practicable.*

GROUP – A

(Multiple Choice Type Questions)

1. Choose the correct alternatives for the following : $10 \times 1 = 10$

i) Transaction processing system involves

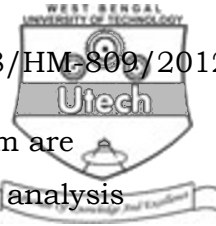
- a) commercial data b) scientific data
- c) both (a) and (b) d) none of these.

ii) PMS stands for

- a) Product Material Sample
- b) Property Management System
- c) Price Monitoring System
- d) Promotion Marketing System.



- iii) CRS stands for
 - a) Computer Registration System
 - b) Central Reservation System
 - c) Common Reservation System
 - d) Current Registration System.
- iv) POS stands for
 - a) Point of Sale
 - b) Point of Stock
 - c) Purchase on Sale
 - d) none of these.
- v) Report on stock is a main menu of
 - a) stock control system
 - b) payroll system
 - c) accounting control system
 - d) none of these.
- vi) NET profit is equal to
 - a) sales minus COGS
 - b) G. p minus other operating expenses
 - c) G. p minus COGS
 - d) all of these.
- vii) Periodical cost of Hotel is determined by
 - a) preparation of cost sheet
 - b) preparation of menu cost
 - c) both (a) and (b)
 - d) none of these.
- viii) Purchase of vegetable items comes under which head ?
 - a) Provision in the cost sheet
 - b) Purchase head
 - c) Stock
 - d) None of these.



ix) The end-users of Office Automatic System are

- a) programmers b) system analysis
- c) clerks d) all of these.

x) ERP stands for

- a) Executive Resource Planning
- b) Enterprise Resource Planning
- c) Executive Resource Product
- d) Enterprise Resource Product.

GROUP – B

(Short Answer Type Questions)

Answer any *three* of the following. 3 × 5 = 15

- 2. Explain TPS.
- 3. What are the points to be considered while managing resources for developing Recipes ?
- 4. What are the advantages and applications of cash accounting systems ?
- 5. Explain the term POS. Give two examples.
- 6. “Information a quality product”. Explain critically.

GROUP – C

(Long Answer Type Questions)

Answer any *three* of the following. 3 × 15 = 45

- 7. Explain the point of sales and commodity sales in the hotel accounting system.
- 8. How does a call accounting system benefit the work of the Hotel’s switchboard operator ? List reasons why a call accounting system benefits the hotel guest. 9 + 6

CS/BHM(OLD)/SEP.SUPPLE/SEM-8/HM-809/2012



9. a) Briefly explain about the information stored for each ingredient in F&B management systems. 8 + 7
- b) Explain considerations to choose systems.
10. a) Discuss the role of technology in industry.
- b) Explain advantages of computer operations in the catering industry. 7 + 8
11. Write short notes on any *three* : 3 × 5
- a) ESS
- b) DSS
- c) Stock control systems
- d) Electronic pos
- e) Menu engineering.

=====