



Name :
Roll No. :
Invigilator's Signature :

CS/BHM(OLD)/SEM-7/HM-703/2011-12

2011

HOUSE-KEEPING

Time Allotted : 3 Hours

Full Marks : 70

The figures in the margin indicate full marks.

*Candidates are required to give their answers in their own words
as far as practicable.*

GROUP – A

(Multiple Choice Type Questions)

1. Choose the correct alternatives for the following : $10 \times 1 = 10$

i) Prank's system is associated with

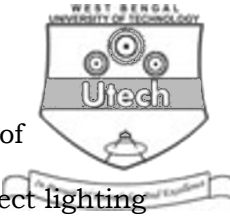
- | | |
|-----------|-------------|
| a) floor | b) laundry |
| c) colour | d) bedroom. |

ii) 'Alkyd' is a term connected with

- | | |
|--------------|-----------|
| a) ceramic | b) linen |
| c) detergent | d) paint. |

iii) 'Valance' is a term associated to

- | | |
|--------------|--------------|
| a) furniture | b) gymnasium |
| c) lighting | d) floor. |



- iv) Fluorescent lamp is a typical example of
- a) semi-indirect lighting b) indirect lighting
 - c) diffused lighting d) none of these.
- v) Vanity unit is found in the
- a) lobby b) bathroom
 - c) maid's cart d) none of these.
- vi) CFL is associated with
- a) detergent b) lamp
 - c) guest supply d) none of these.
- vii) Waste water from washing machines, baths etc. is called as
- a) blue water b) dark water
 - c) grey water d) none of these.
- viii) The standard medium area of a double room is
- a) 14 sq. metre b) 9 sq. metre
 - c) 11 sq. metre d) none of these.
- ix) Guest room doors are usually
- a) 60-70 cm wide
 - b) 110-112 cm wide
 - c) 79-90 cm wide.



x) Grab bars are associated with

- a) basin
- b) bath tub
- c) mirrors
- d) none of these.

GROUP – B

(Short Answer Type Questions)

Answer any *three* of the following. $3 \times 5 = 15$

- 2. Write the different types of furniture, fixture and soft coverings placed in suite rooms.
- 3. Write the methods of lighting in lobby and guest rooms.
- 4. Draw a layout sketch of a lobby area of standard hotel with proper labelling.
- 5. Draw a layout sketch of an executive suite room with proper labelling.
- 6. Explain the lighting plan of an ecotel with suitable justification.

GROUP – C

(Long Answer Type Questions)

Answer any *three* of the following. $3 \times 15 = 45$

- 7. Write the course of action that would be taken by an executive housekeeper in case of bomb threat when the occupancy is above 70%.
- 8. Explain the growing need to utilize the eco-friendly amenities, products and practices in housekeeping.
- 9. Explain how computers are becoming one of the key tools for the enrichment of quality service of housekeeping.

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10. Suggest appropriate colour scheme with justification for the following major areas of a five star category hotel :
- Restaurants (Chinese, Continental and Indian)
 - Lobby
 - Kitchen
 - Guest room (Drawing room, bedroom and bathroom)
 - Cabana
 - Bar
 - Banquet
 - Discotheque
 - Wine bar
 - Sun parlour
 - Yoga room.
11. Suggest appropriate lighting plan for a large five star category hotel for the entrance areas and lobbies, restaurants, guest rooms and corridors.

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