



Name :

Roll No. :

Invigilator's Signature :

CS/MHA/SEM-2/MHA-201/2010

2010

HOSPITAL SUPPORT SERVICES

Time Allotted : 3 Hours

Full Marks : 70

The figures in the margin indicate full marks.

*Candidates are required to give their answers in their own words
as far as practicable.*

GROUP – A

(Multiple Choice Type Questions)

1. Choose the correct alternatives for any *ten* of the following : $10 \times 1 = 10$

i) Infected linen should be removed from patient area

- a) within 3 hour
- b) immediately
- c) within one day.

ii) Linen service in a hospital may be

- a) centralised
- b) decentralised
- c) segmented.



- iii) Space requirement for the laundry in a 200 bedded hospital should be
- a) 3750 sq. ft.
 - b) 4750 sq. ft.
 - c) 2750 sq. ft.
- iv) A simple, safe and reliable radiographic examination of the internal structure of breast is known as
- a) MRI
 - b) CT Scan
 - c) Mammography
 - d) Barium X-ray.
- v) The functional division of a hospital laboratory does not include
- a) Haematology
 - b) Microbiology
 - c) Histopathology
 - d) Topping up system.
- vi) Hot air oven is required in the
- a) blood bank
 - b) laundry
 - c) laboratory
 - d) CSSD.
- vii) ETO used in CSSD stands for
- a) Ethylene oxide
 - b) Ethyl oxide
 - c) Esterified oxidase.



- viii) Holding time in CSSD at 20 lbs pressure is
- 5 — 10 minutes
 - 10 — 15 minutes
 - 15 — 20 minutes.
- ix) Quality of linen in hospital depends on
- TPI count
 - TPC count
 - TPR count.
- x) should be treated as infected.
- Bed sheet
 - Soiled infant napkins
 - Patient's dress
 - Curtains.
- xi) In the post-operative period, patients should be provided with diet.
- high calorie diet
 - soft diet
 - liquid diet
 - normal diet.

GROUP – B

(Short Answer Type Questions)

Write short notes on any *three* of the following.

$$3 \times 5 = 15$$

- Hospital laundry services.
- Planning of out patient services.
- Hospital security services.
- Personal protection of hospital staff working in a Radiology department.

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GROUP – C

(Long Answer Type Questions)

Answer any *three* of the following. $3 \times 15 = 45$

6. Discuss the different methods of sterilization. What are the different systems of distribution in the CSSD ? $7 + 8$
 7. “The design and physical facilities of the Food service department have an important impact on the standard of the food service, labour costs and the morale of the employee.” Discuss.
 8. What do you understand by medical records ? As a hospital manager, discuss step by step organisation of medical records department.
 9. Differentiate between blood transfusion unit and blood bank. Give details of National Blood Policy.
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