



Name :

Roll No. :

Invigilator's Signature :

**CS/BHSM/SEM-5/HPM-505/2009-10
2009**

HR MANAGEMENT AND HOTEL LAWS

Time Allotted : 3 Hours

Full Marks : 70

The figures in the margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

GROUP – A

(Multiple Choice Type Questions)

1. Choose the correct alternatives of the following :

10 × 1 = 10

- i) Vertical loading of the job is
 - a) Job Enlargement b) Job Enrichment
 - c) Job Rotation d) Job Analysis.
- ii) "Data Bank" is a source of recruitment.
 - a) External b) Direct
 - c) Indirect d) Internal.
- iii) "In-Basket" method is a / an
 - a) Aptitude Test b) Situational Test
 - c) Achievement Test d) Interest Test.
- iv) Promotion having similar kind of work is called
 - a) Dry promotion b) Vertical promotion
 - c) Horizontal promotion d) Up or out promotion.

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GROUP – B

(Short Answer Type Questions)

Answer any *three* of the following. $3 \times 5 = 15$

2. Enumerate the importance of manpower planning in hotels.
3. Explain the doctrines of subrogation and contribution.
4. State the bailee's right of lien as per the contract of bailment.
5. State the powers of food inspector as per the prevention of Food Adulteration Act.
6. Distinguish between on-the-job training and of-the-job training.

GROUP – C

(Long Answer Type Questions)

Answer any *three* of the following. $3 \times 15 = 45$

7. Define "Trade Union". State the legal status of a Registered Trade Union in India and mention the requirements to become an Office Bearer of a registered trade union.
 $2 + 7 + 6$
8. Explain the term "Redundancy" with respect to employee dismissals in any hotel. What are other reasons used for dismissing an employee from a hotel without proper notice or wages ?
 $7 + 8$
9. Define the term "Promotion". Why are promotions given to employees ? What are the different types of promotions used in organizations ?
 $2 + 6 + 7$
10. Differentiate between "Selection" and "Selection Procedure". Mention the essentials of any selection procedure and write down the steps involved in any such procedure. $5 + 10$

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11. How do you define "Guarantee" ? What do you mean by "Warranty" ? Discuss the applicability of warranty in any hotel establishment.

3 + 3 + 9

12. Write short on any *three* of the following :

3 × 5

- a) Job Rotation
- b) Sources of Recruitment
- c) The Central Committee for Food Standards
- d) Workman's Compensation Act, 1923.

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