



Name :

Roll No. :

Invigilator's Signature :

CS/BHSM/SEM-3 (PART-B)/HPM-304/2011
2011
ACCOMODATION OPERATIONS

Time Allotted : 3 Hours

Full Marks : 70

The figures in the margin indicate full marks.

*Candidates are required to give their answers in their own words
as far as practicable.*

GROUP – A
(Multiple Choice Type Questions)

1. Choose the correct alternatives for the following : $10 \times 1 = 10$

i) Flat work ironer is a

- | | |
|---------------------|----------------|
| a) Linen | b) Curtain |
| c) Pressing machine | d) Master key. |

ii) Tapsey is a

- | | |
|----------|---------------|
| a) Linen | b) Curtain |
| c) Fish | d) Ice cream. |

iii) House keeping co-ordinates with the

- | |
|------------------|
| a) Front Office |
| b) Kitchen |
| c) All of these. |



- iv) Amenity is
- a) marble
 - b) service offered to guest
 - c) charcoal
 - d) alkalis.
- v) Emulsion paint is used on
- a) Floor
 - b) Walls
 - c) Furniture
 - d) Light fittings.
- vi) Ceramic tiles are made by
- a) marble
 - b) clay
 - c) charcoal
 - d) rubber.
- vii) Silver fish is a
- a) stalk veg.
 - b) fish
 - c) wingless insect
 - d) linen chart.
- viii) Acrylic is a
- a) stalk veg.
 - b) synthetic material
 - c) wingless insect
 - d) linen chart.
- ix) MAP means
- a) Room + Breakfast + Lunch
 - b) Room only
 - c) Both of these.
- x) Linoleum is a type of
- a) Hard floor finish
 - b) Semi-hard floor finish
 - c) Soft floor finish
 - d) Semi-soft floor finish.



GROUP – B

(Short Answer Type Questions)

Answer any *three* of the following.

3 × 5 = 15

2. What is per stock ? Write the importance of per stock.
3. Discuss the cleaning of a convention hall.
4. Write the classification of stains.
5. Draw the laundry cycle in luxury hotel.
6. What are the public areas in a hotel ?
7. What are the advantages in using cotton ?
8. What are the storage tips of linen in a Linen Room ?

GROUP – C

(Long Answer Type Questions)

Answer any *three* of the following.

3 × 15 = 45

9. What are the public areas in a luxury hotel ? Explain them in brief.
10. What are the equipment for Laundry operations ? State each equipment in brief.
11. What is spotting ? What are the principles of stain removals ?

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12. What are the advantages and disadvantages of linen hiring ?
13. Classify and explain the different types of textile finishes.
14. What is stock taking ? What are the methods and principles to be maintained while stock taking ?
15. Name the different types of Bedroom linens, Bathroom linens and F & B linens.
16. What are the storage tips for linen and uniform ? List down the storage conditions of linen and uniform.
