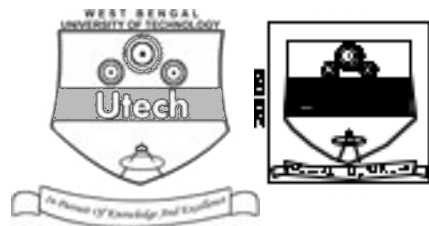


COMPUTER APPLICATIONS (SEMESTER - 8)

CS / BHM / SEM-8 / HM-809 / 09



1.
Signature of Invigilator

2.
Signature of the Officer-in-Charge

Reg. No.

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Roll No. of the
Candidate

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CS / BHM / SEM-8 / HM-809 / 09

ENGINEERING & MANAGEMENT EXAMINATIONS, APRIL – 2009

COMPUTER APPLICATIONS (SEMESTER - 8)

Time : 3 Hours]

[Full Marks : 70

INSTRUCTIONS TO THE CANDIDATES :

1. This Booklet is a Question-cum-Answer Booklet. The Booklet consists of **32 pages**. The questions of this concerned subject commence from Page No. 3.
2. a) In **Group – A**, Questions are of Multiple Choice type. You have to write the correct choice in the box provided **against each question**.
b) For **Groups – B & C** you have to answer the questions in the space provided marked 'Answer Sheet'. Questions of **Group – B** are Short answer type. Questions of **Group – C** are Long answer type. Write on both sides of the paper.
3. **Fill in your Roll No. in the box** provided as in your Admit Card before answering the questions.
4. Read the instructions given inside carefully before answering.
5. You should not forget to write the corresponding question numbers while answering.
6. Do not write your name or put any special mark in the booklet that may disclose your identity, which will render you liable to disqualification. Any candidate found copying will be subject to Disciplinary Action under the relevant rules.
7. **Use of Mobile Phone and Programmable Calculator is totally prohibited in the examination hall.**
8. You should return the booklet to the invigilator at the end of the examination and should not take any page of this booklet with you outside the examination hall, **which will lead to disqualification**.
9. Rough work, if necessary is to be done in this booklet only and cross it through.

No additional sheets are to be used and no loose paper will be provided

FOR OFFICE USE / EVALUATION ONLY

Marks Obtained

	Group – A										Group – B					Group – C					Total Marks	Examiner's Signature
Question Number																						
Marks Obtained																						

.....
Head-Examiner / Co-Ordinator / Scrutineer

8812 (20/04)



DO NOT WRITE ON THIS PAGE



ENGINEERING & MANAGEMENT EXAMINATIONS, APRIL - 2009

COMPUTER APPLICATIONS

SEMESTER - 8



Time : 3 Hours]

[Full Marks : 70

GROUP - A

(Multiple Choice Type Questions)

1. Choose the most appropriate alternatives for the following : 10 × 1 = 10

i) Which of the following is an Input Device ?

- | | |
|-----------------|------------------|
| a) TFT monitor | b) Laser printer |
| c) Touch screen | d) All of these. |

ii) Which of the following is an account application ?

- | | |
|--------------------------|--------------------------|
| a) Point of sales system | b) Payroll module |
| c) Recipe management | d) Reception management. |

iii) With respect to hotel management, GIS stands for

- a) Geological Information System
- b) Guest Instruction Service
- c) Guest Information Service
- d) Guest Information System.


iv) ERP stands for

- a) Executive Resource Planning
- b) Enterprise Resource Planning
- c) Executive Resource Product
- d) Enterprise Resource Product.

v) ROM is a / an

- | | |
|--------------------|------------------------|
| a) volatile memory | b) non-volatile memory |
|--------------------|------------------------|



- c) external memory d) none of these.
- vi) Point of Sale represents 
- a) Counter Sale b) Room Service
- c) Restaurant Sale d) None of these.
- vii) A computer cannot run without a / an
- a) Mouse b) Floppy disk
- c) Operating System d) CD drive.
- viii) CRS Stands for
- a) Computer Registration System
- b) Central Reservation System
- c) Common Reservation System
- d) Current Registration System.
- ix) Which of the following field is an example of primary key
- a) Employee ID b) Employee address
- c) Employee name d) Employee job designation.
- x) Purchase of vegetable item comes under which category ?
- a) Provisions in the cost sheet b) Purchase head
- c) Stock d) None of these.

GROUP – B**(Short Answer Type Questions)**Answer any *three* of the following.

3 × 5 = 15

2. What are the points to be considered while managing resources for developing recipes ?
3. Explain TPS.
4. Write a short description of mailmerge.
5. Name and explain four applications that are commonly used in accounts.



6. Name any four applications that are commonly used for accounts.

GROUP – C

(Long Answer Type Questions)

Answer any *three* questions.



3 × 15 = 45

7. a) Describe the Reservation Menu of Fidelio. What is Night Audit ?
b) What are the type of reports can be generated using Fidelio ? (6 + 3) + 6
8. a) What is information ? Write a brief description of classification of information.
b) What are the different types of Monitor used in Hospitality Industry ? Write a brief description of each of them. 7 + 8
9. a) Discuss the role of technology in Hotel Industry.
b) What are the common applications used for presentation of a topic ?
(Example — SALES PROJECTION) Write five essential points to be followed while making a presentation. 5 + 10
10. a) Give example of Guest Information System, Write down the features of Guest Information System.
b) What is POS software ? How is PMS used in hotel ? 5 + 10
11. a) Discuss the role of Information system in Organization Write down the drawback of Information system.
b) Write down the name of five input devices and briefly explain each of them.

7 + 8

END