



Name :

Roll No. :

Invigilator's Signature :

CS/BHM(OLD)/SEM-7/HM-703/2012-13

2012

HOUSEKEEPING

Time Allotted : 3 Hours

Full Marks : 70

The figures in the margin indicate full marks.

*Candidates are required to give their answers in their own words
as far as practicable.*

GROUP - A

(Objective Type Questions)

1. A) Answer the following questions in one sentence only :

5 × 1 = 5

- i) Define Log book.
- ii) What is Tent Card ?
- iii) What is a Kiosk ?
- iv) What are guest loan items ?
- v) What is meant by the term Back of the House ?

B) Fill in the blanks :

5 × 1 = 5

- i) The top sheet which covers the blanket is also known as
- ii) During special cleaning is used to cover the furniture.
- iii) service is provided to all the guest rooms between 6.30 pm to 9.30 pm.

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- iv) key is used by chamber maid to open a section of rooms in a floor.
- v) report is based on physical check of room done by Housekeeping department.

GROUP - B

(Short Answer Type Questions)

Write short notes on any *three* of the following :

3 × 5 = 15

- 2. Disinfectant.
- 3. Fabric finishes.
- 4. Par stock.
- 5. Chamber maid's trolley.

GROUP - C

(Long Answer Type Questions)

Answer any *three* of the following. 3 × 15 = 45

- 6. What is the role of special decorations in food festivals ?
- 7. Explain two basic lighting methods. Give the advantages and disadvantages of Day-light.
- 8. How can we decide the type of lighting for an area ? Suggest the lighting method for the following :
 - a) Hotel porch
 - b) Reception
 - c) Lounge area
 - d) Bar.
- 9. Plan a bathroom of a Hotel suite room. Suggest the placement of different pieces of utility and different amenities with the help of a neat diagram.

